RESOLUTION NO. 2023-2003 Mariposa Public Utility District County of Mariposa, State of California

RESOLUTION OF THE BOARD OF DIRECTORS DEFINING A WATER LEAK ADJUSTMENT POLICY

WHEREAS, the Mariposa Public Utility District (District) is a local government agency formed and operating in accordance with California Public Utilities Code §15501, et seq.; and

WHEREAS, policies are written statements specifying the manner in which the district's business is conducted; and

WHEREAS, the Board sets policies which provide direction for the general manager and staff, and for the constituents of the District; and

BE IT RESOLVED, that a Water Leak Adjustment Policy is defined and attached hereto as Exhibit A.

PASSED AND ADOPTED by the Directors of the Mariposa Public Utility District, at a regular meeting thereof, held on the **6th** day of **June 2023** by the following vote:

AYES: Directors Bondshu, Dulcich, Finney and Mock NOES: None ABSENT: Director Cleary

> William Bondshu Chairman, MPUD Board of Directors

ATTEST:

Susan A. Wages Clerk, Ex-officio, Secretary



Water Leak Adjustment Policy

The General Manager and/or their designee shall have the authority to adjust a customer's water usage charge in instances of an unanticipated leak due to accidental loss of water through a broken pipe or other plumbing failure, subject to the following conditions:

- The customer provides written or oral communication to the administrative office requesting a leak adjustment.
- The source of the leak has been identified and repaired within 14 days of the billing date or when the leak was discovered.
- The account shows no record of being delinquent for more than 60 days during the past 12 months.
- One adjustment may be granted within a 12-month period and for one billing cycle.
- No leak adjustments will be granted during District declared drought status.
- Upon approval, the District agrees to bill each 1,000 gallons of metered water at the residential rate structure, first billing tier.